

MAUREEN WHITE

Account Number: 751-615-099-0001-56

Bill Date: January 27, 2024



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$225.24

Auto pay date Feb 18



This month's charges

Services, Equipment & Discounts	\$222.99
Taxes	\$2.25
Total Due by February 21	\$225.24



Offers & benefits

Movies on Demand

Watch The Hunger Games: The Ballad of Songbirds & Snakes to find out how it all began. Or see the blockbuster Oppenheimer. To buy or rent these movies plus Killers of the Flower Moon, Trolls Band Together, The Creator and more, go to On Demand on your TV or PC today.

Moving?

We want to come with you. If Fios is available in your new area, Verizon makes it easy for you to take your services with you. So don't leave without us. To find out more, go to verizon.com/move

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Pay online at verizon.com/PayOnline

Auto Pay Amount: \$225.24 012724

Auto Pay Scheduled - Do Not Send Payment

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READING MA 01867-2774



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Your Discounts

	Price	Your Discounts	Amount You Pay
Services & Equipment Discounts			
Gigabit Connection 2.0	99.99	-20.00	79.99
Auto-Pay and Paper Free Discount		-10.00	
Subtotal		-30.00	
Discounts This Month		-30.00	

Discount Details

\$20 discount has no current expiration.

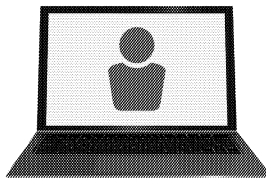
\$10 Internet discount has no current expiration.

Discounts have been applied to the Total Due shown on page 1.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/myverizon to get started.



FAQs

Why does my bill fluctuate?

Your bill amount fluctuates when you:

- Request a change to your service
- Purchase or rent movies
- Use directory assistance
- Make calls outside of your calling plan
- Receive a promotional credit
- Lose a promotional credit
- Receive a price change

How can I request a duplicate bill?

Duplicate bills can be downloaded and printed at verizon.com/billview.

What is the balance that I currently owe?

You can review your most current balance information by using the My Fios app (works for non-Fios customers too) or online at verizon.com/BillView.

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Details of Previous Period

Previous Balance **\$224.72**

Payments		
Payment	-224.00	1/10
Payment	-72	1/18
Subtotal	-224.72	

Payment activity since last bill date.

Balance Forward **\$0.00**

Details of Charges

Includes discounts shown on page 2.

Services, Equipment & Discounts		
Services		
Gigabit Connection 2.0	79.99	
The Most Fios TV 2.0	117.00	
Equipment & Connections		
5 Fios TV Connections	42.00	
5 Set-Top Boxes		
Discounts		
Auto-Pay and Paper Free Discount	-10.00	
Fios TV Connection Discount	-6.00	
Verizon Cloud 2 TB	.00	
Subtotal	\$222.99	1/28 - 2/27

Your services include: Whole-Home Wi-Fi Discount, Fios TV Connection Discount & Enhanced MR-DVR Service

Taxes	
MA State Sales Tax	2.25

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due **\$225.24**

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Important

Broadcast Fee

As a reminder, your monthly Fios TV Broadcast Fee has increased by \$5. This monthly fee helps cover the increasing costs Verizon pays to local programming providers for basic tier programming channels and is subject to change.

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Local Franchise Authority

Verizon has paid \$ 8.88 to your local franchise authority.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new

services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge, pay the total due by Feb 29, 2024. For internet and phone, the late payment charge is \$9 or 1.5% of your total due, whichever is greater. For TV services, the late payment charge is 1.5%.

Service Providers

Verizon MA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Your FCC Community ID is: MA0369

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.